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Close Account Form

Please close the following account(s):

- ☐ Savings
- ☐ Checking
- ☐ Money Mkt
- ☐ Certificate
- ☐ Visa

Name on Account

Account Number(s)

Our goal is to learn about how we can work to improve our products and services. Thank you so much for taking the time to complete the survey below.

Service-Related

- ☐ Too many MCCU errors
- ☐ Inconsiderate/inattentive staff
- ☐ Wait time too long
- ☐ Limited products/services
- ☐ Slow/poor follow up
- ☐ Inconvenient hours/locations

Personal Circumstances

- ☐ Moving
- ☐ Divorce/Marriage
- ☐ Death
- ☐ Bankruptcy

Other Circumstances

- ☐ No longer needs account
- ☐ Forged/lost/stolen
- ☐ Hard to get a loan

Price Related

- ☐ Service Charges
- ☐ Interest rates

Other Comments:

May we contact you with regards to this survey?

- ☐ Yes, by email
- ☐ Yes, by phone
- ☐ No

Signature

Date

Address

City, State, ZIP

Mobile Phone

Email Address

FOR CREDIT UNION USE ONLY

- ☐ Midwest ☐ Visa ☐ IRA ☐ Pull Mbr Sig Card

Debit Card ☐ Y ☐ N/A

Bill Pay ☐ Y ☐ N/A

MSR _____ Date Closed _____