



Close Account Form

1020 W. Olive Avenue • Burbank, CA 91506
T: 818.238.2950 • F: 818.238.2979
mediacitycu.org

Please close the following account(s):

- Savings
- Checking
- Money Mkt
- Certificate
- Visa

Name on Account

Account Number(s)

Our goal is to learn about how we can work to improve our products and services. Thank you so much for taking the time to complete the survey below.

Service-Related

- Too many MCCU errors
- Inconsiderate/inattentive staff
- Wait time too long
- Limited products/services
- Slow/poor follow up
- Inconvenient hours/locations

Personal Circumstances

- Moving
- Divorce/Marriage
- Death
- Bankruptcy

Other Circumstances

- No longer needs account
- Forged/lost/stolen
- Hard to get a loan

Price Related

- Service Charges
- Interest rates

Other Comments:

May we contact you with regards to this survey?

- Yes, by email _____
- Yes, by phone _____
- No

Signature

Date

Address

City, State, ZIP

FOR CREDIT UNION USE ONLY

Debit Card Y N/A Midwest Visa IRA Mbr Card
 Bill Pay Y N/A

MSR _____ Date Closed _____