



**MEDIA CITY**  
Community Credit Union

1020 W. Olive Avenue • Burbank, CA 91506  
T: 818.238.2950 • F: 818.238.2979  
mediacitycu.org

# Close Account Form

Please close the following account(s):

- Savings
- Checking
- Money Mkt
- Certificate
- Visa

\_\_\_\_\_  
Name on Account

\_\_\_\_\_  
Account Number

- Savings
- Checking
- Money Mkt
- Certificate
- Visa

\_\_\_\_\_  
Name on Account

\_\_\_\_\_  
Account Number

Our goal is to learn about how we can work to improve our products and services. Thank you so much for taking the time to complete the survey below.

**Service Related**

- Too many MCCCUCU errors
- Inconsiderate/inattentive staff
- Wait time too long
- Limited products/services
- Slow/poor follow up
- Inconvenient hours/locations

**Personal Circumstances**

- Moving
- Divorce/Marriage
- Death
- Bankruptcy

**Other Circumstances**

- No longer needs account
- Forged/lost/stolen
- Hard to get a loan

**Price Related**

- Service Charges
- Interest rates

**Other Comments:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**May we contact you with regards to this survey?**

- [ ] Yes, by email \_\_\_\_\_
- [ ] Yes, by phone \_\_\_\_\_
- [ ] No

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, ZIP